

# Making the most of Digital Giving at Christmas



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Fundraising and giving | Diocese in Europe



Lots of info here – but: it's about doing 'just one thing' and doing it well.

If you are stuck, I may be able to help create posters and card reader screens for you.





### (Digital) Giving at Advent & Christmas





Giving at Christmas:



"50% of people say they always/usually give to charity at this time of year (74% give money)"



**Digital Giving Rollout:** 

£20,000 - December 2024

£100,000 - total 2024

£110,000 - so far this year



Donations for both church & charities



An opportunity to engage with your community







### Overview of Digital Giving

#### Contactless:

Donation made at a contactless donation device, using a bank card or some kind of smart device (e.g., Apple Pay on iPhone/watch).



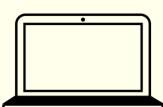






#### Online:

Webpage accessed via an internet browser. Allows people to give online using their card or Apple/Google Pay.





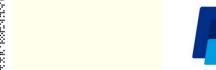












### If you don't have a device or online giving...

'Easy' option if you don't have anything, but I would recommend looking at the previous options for your chaplaincy. A LOT of people do not nominate a chaplaincy when giving...



**JustGiving**<sup>\*\*</sup>

- Multiple currencies
- Gift Aid
- Via the Diocese but people MUST nominate a chaplaincy

"Be still and know that I am God..." PSALM 46:10

- #1: Card reader devices
- #2: Online giving, QR codes & links
- #3: A Church Near You (online giving)
- #4: Christmas campaign branding
- #5: General communications





### #1 Card reader devices

- Make sure the device is charged...
- ... and it is working before the service!
- People to help out/stand near machine if needed
- Security
- Location
- Donation amounts









**Location?** (Entrance/coffee point?)

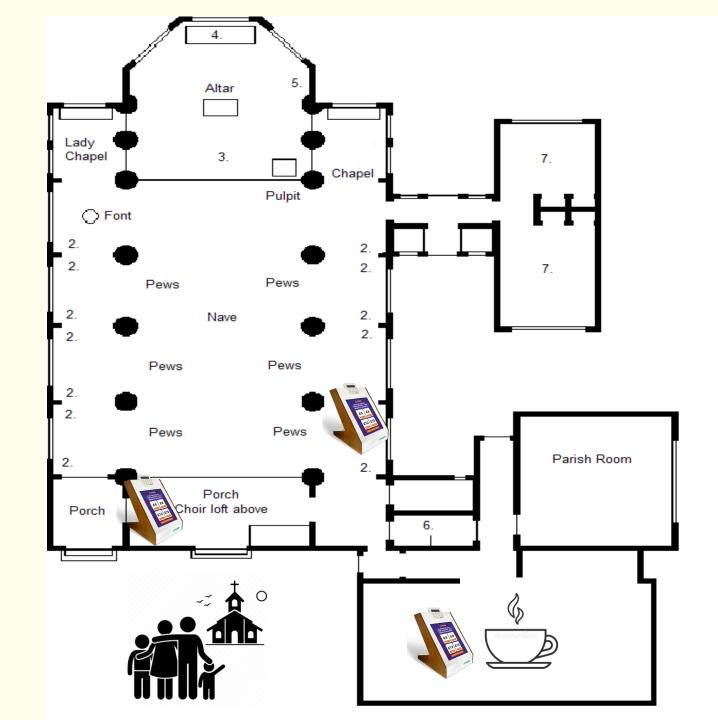
**Visual?** (Decorate your device?)

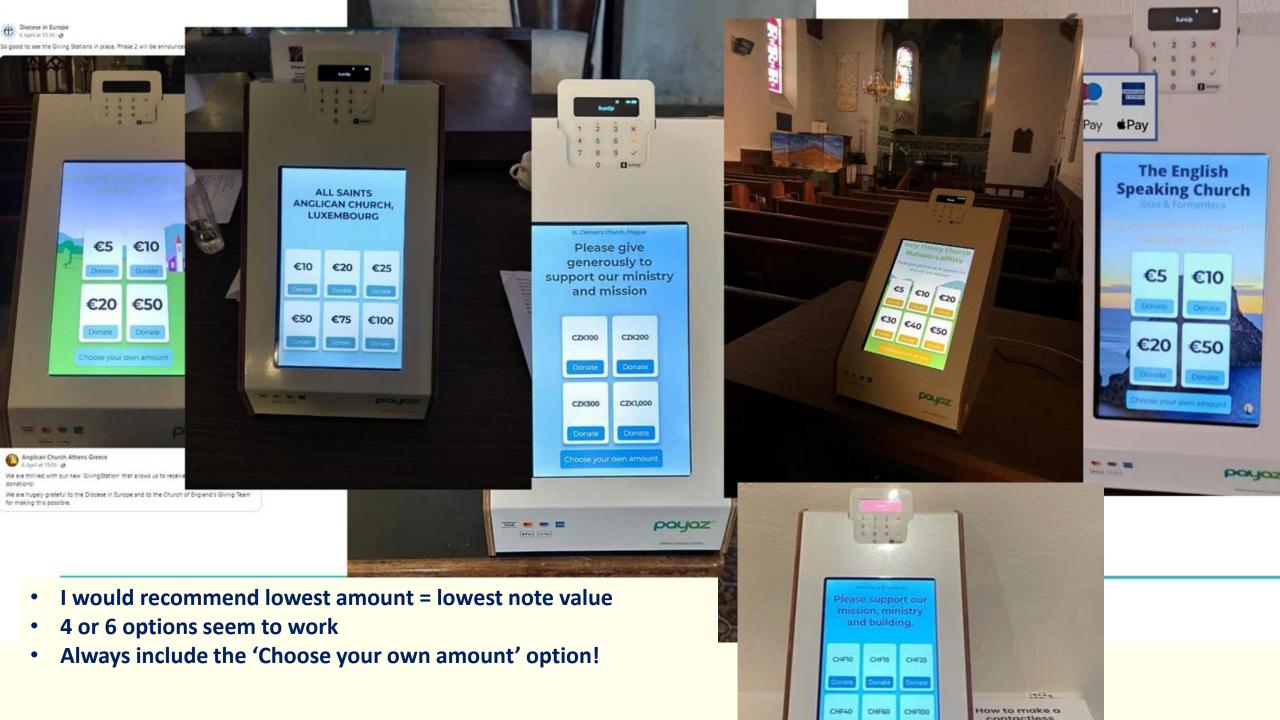
Manned/unmanned? (children or young people assisting? Volunteers?)

Will you move it? (One church turned the device round during the service, so facing people as they came in; facing people as they came out)

(or your location may just depend on where you have wifi or mobile)







### #2 Online giving, QR codes & links











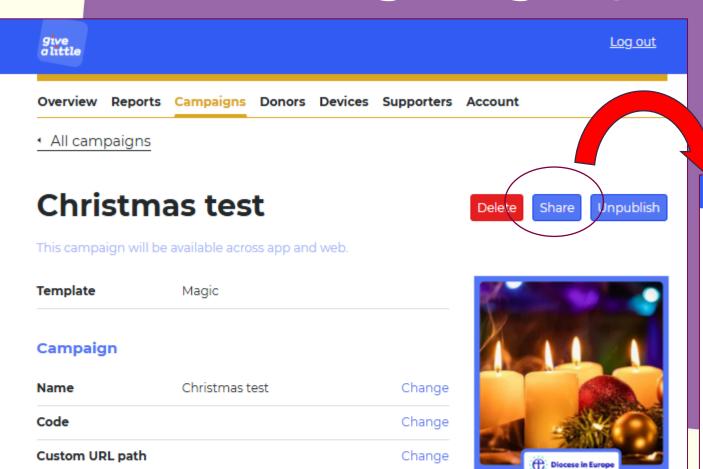
Different platforms used for different reasons – familiarity, tax receipts etc. Chaplaincies free to choose what works for them! The Give A Little/SumUp option is easier for some as it is one system for both contactless and online giving...

Also aware that some countries have banking apps, such as Twint in Switzerland.





### Online giving, QR codes & links



Diocese\_in\_Europe\_Logo\_CMYK\_Horiztontgle(1)\_(

Change

Change

Change

Please support us!

Select donation amount:

£20 £40 £60

AA.jpg

Please support us!

#5175F4

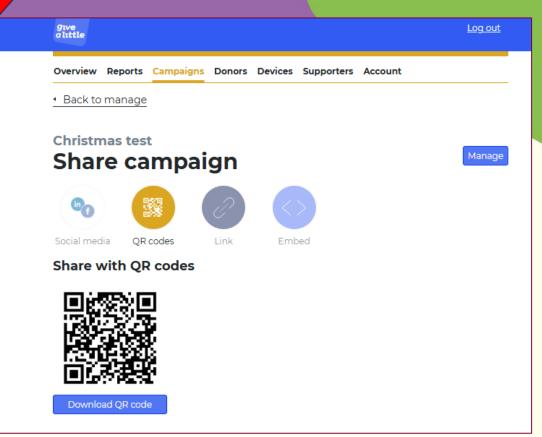
Image

Logo

Message

Drimary colour

Creating a QR code through Give A Little

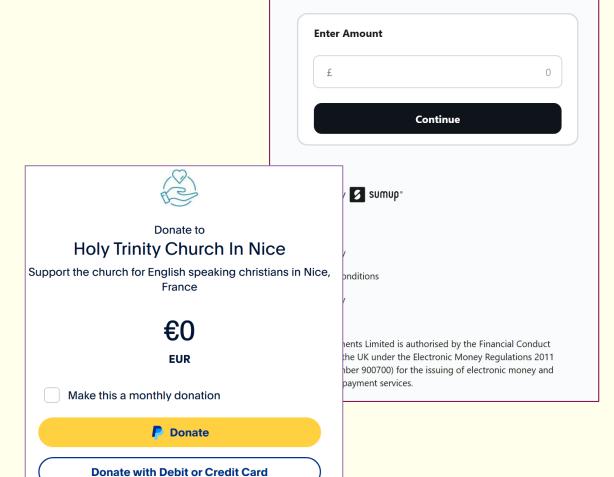


### Creating a QR code just through **SumUp**

If you have just a small SumUp device eg SumUp Solo – or use PayPal

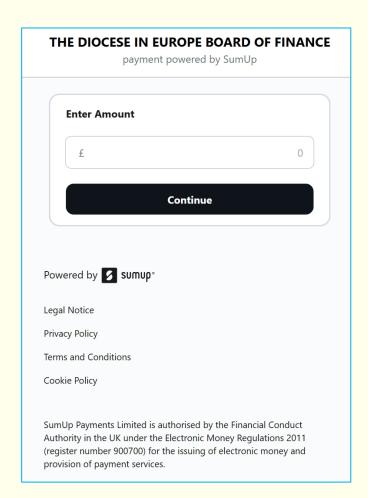
(and PayPal)

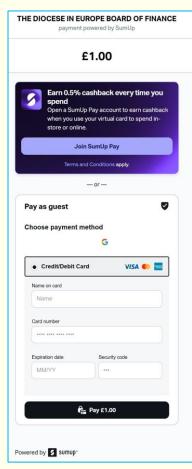
- To create a SumUp QR code for accepting payments, you'll need to download the SumUp app to your Smartphone or laptop.
- Navigate down the home menu to the "QR Codes" section, then tap "Create QR code". Give it a name and description, and choose to allow people to enter the amount (not 'fix price').
- After saving, you can click on the 'three dots' and share or print the QR code.

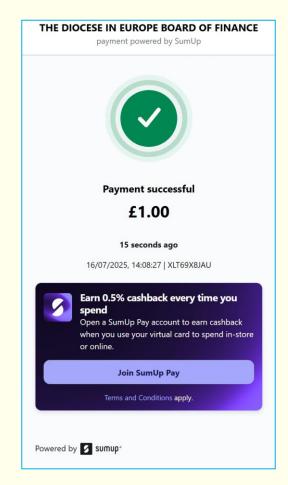


THE DIOCESE IN EUROPE BOARD OF FINANCE
payment powered by SumUp

# Creating a QR code just through SumUp: sample screens









SumUp's QR code looks commercial so I cut it out of the image...

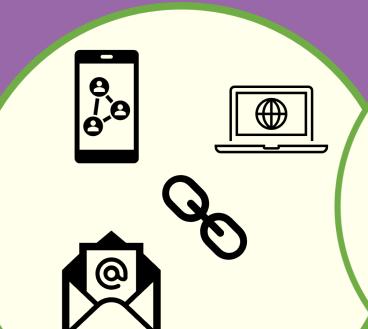


"Create QR code for this page' for any web page you want to link to

### Online giving, QR codes & links

- Service sheets, bookmarks, pew cards, posters, zoom slides, website, social media?
- Always check QR codes/links are correct (in the highly unlikely event that someone might have tampered with it















### Online donation amounts?

(Generally you can go a bit higher than with contactless)

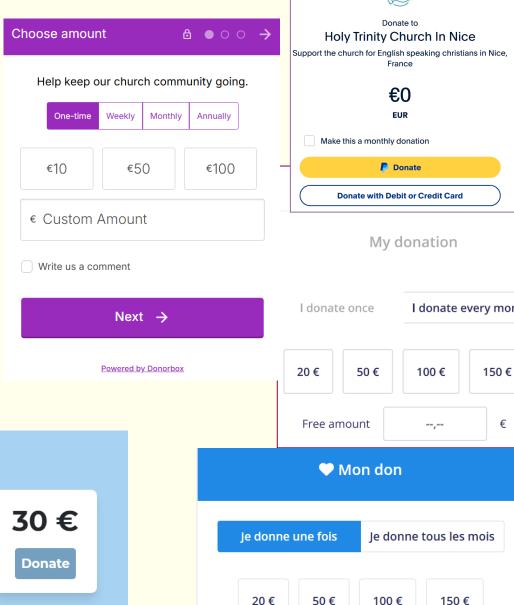












Montant libre

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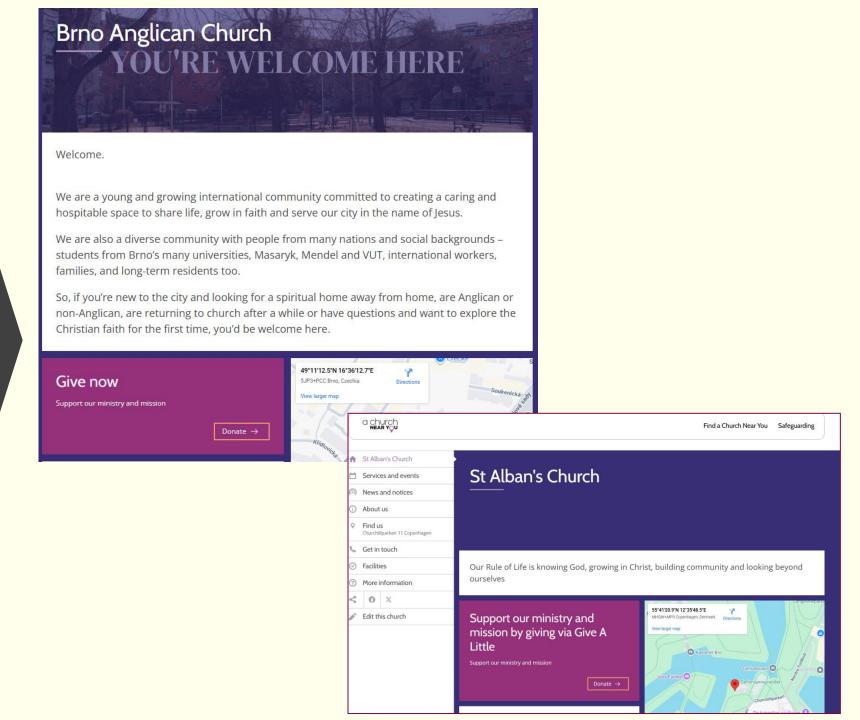
## Creating donation amounts through a SumUp Solo device



- Most chaplaincies just leave the screen as a free choice.
- But you can set the device to show up to four amounts, which may be useful for e.g. event tickets.
- Click on the arrow on the screen and select 'payment options' then 'fixed prices' and input your amounts. Ensure the button next to 'set and charge fixed amounts' is on. Press the main arrow to go back to the home screen and the amounts should be displayed. (Note: if someone wants to give a different amount, they need to click on 'keypad' not obvious!)
- To exit fixed amounts, click on the arrow at the top of the screen, go back into fixed prices and switch the button next to 'set and charge fixed prices' is turned off.



### Giving via A Church Near You



### Create a donation button on your

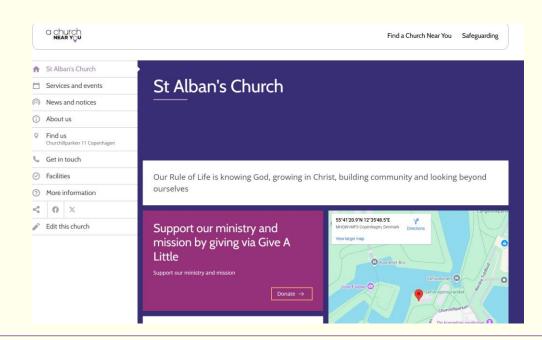
### 'A Church Near You' page (linking to your online giving page)

There is a video on how to do this here: Add a donate / online giving button on your church homepage — AChurchNearYou

It is easy to set up (the **church administrator** or whoever is the editor for your A Church Near You page can do this)

#### **PLEASE READ as Europe is different**

- You will be given two options 1) Connect to Give A Little and 2) Use a Custom Donation URL
- CHOOSE THE SECOND OPTION ('Custom Donation URL')\* whether you have online giving set up with Give A Little or any another provider.
- Copy and paste the URL of your online giving page into the box when asked.



\*So why can't we use 'Connect to Give A Little' here?

Because it can't cope with different currencies!

Donation amounts appear as £ Sterling on your A Church

Near You page, but if someone clicks on £10 then it

automatically converts to eg 10 Danish Kroner for St

Alban's Copenhagen (which is worth £1.16. 'Ouch'!!!)

### Christmas branding



#### **CHURCH NAME HERE**

This festive season, we would be so grateful if you could make a donation for the life and work of our church.

Simply scan the QR code with vour smartphone and follow the link.

Thank you for all you are able to give.





Thank you for

visiting us





Please give generously to support the ministry and mission of our church this **Advent and Christmas** 





Overview Reports Campaigns Donors Devices Supporters Account

Back

#### Add new campaign

Select a type



#### Magic

The new 'Magic' blended campaign template makes designing your campaigns quicker and easier and allows you to seamlessly create a campaign that can be displayed on your donation station as well as online and via QR codes.

Log out

This template is required for the Give A Little Champion app, and is recommended when sharing QR codes.

Select



#### Background

A fully customisable campaign template, which allows the upload of video, image and text and complete branded designs.



Add an image to a banner campaign with customisable colours and donation amounts.

Select



#### Basic

A basic campaign with customisable colours and donation amounts.



Images only





→ Image or video\*









Overview Reports Campaigns Donors Devices Supporters Account

All campaigns

give a little

#### **Christmas test**

elete



Unpublish

Log out

This campaign will be available across app and web.

Template Magic

#### Campaign

Name	Christmas test	Change
Code		Change
Custom URL path		Change
Image	AA.jpg	Change
Logo	Diocese_in_Europe_Logo_CMYK_H	orûzomte).
Message	Please support us!	Change
Primary colour	#5175F4	Change
Accent colour	#E1E8FF	Change
Donation amounts	Web: £20, £40, £60, Other App: £5, £10, £25, Other	Change
Give & Go amount  This feature is now available when using a Stripe WisePad 3 card reader		Change
Offer recurring donations		Change



#### Thank you

Image	AA.jpg	Change
Heading	Thank you for your donation! Wishing you a very Happy Christmas.	Change
Message		Change

This feature is now available when using a compatible card reader.



Offer Gift Aid	Not enabled	Change
Offer contact opt- in	Email	Change
Offer receipt	Yes	Change



Thank you for your donation! Wishing you a very Happy Christmas.



### Video (MP4) templates for card readers



Generic screens = simply click on the link to download MP4 and upload to Give A Little as a Background file for your card reader, then insert your donation amounts

Editable screen templates (ie you can insert the name of your church or change anything) = either click on the link and amend within the Canva design programme – see next page) OR ask Juliet if she has time to amend!

Generic snow welcome

Generic snow thank you

Generic joy welcome Generic joy thank you

Editable Canva snow welcome Editable Canva snow thank you Editable Canva joy welcome Editable Canva joy thank you



The Church of England has also provided a **step-by**step guide on how to edit, download, and use the editable Canva templates (you can download it here) and a video walkthrough taking you through the process (watch it here).



### Canva

https://www.canva.com

• graphic design tool for creating posters, resources, logos, newsletters and social media content.



PDF, JPG, PNG, MP4 and SVG files.

Similar to Publisher and PowerPoint





### Thank you for visiting us

May you find peace and hope in this special place of worship

If you would like to, it's easy to offer a donation to support our work and maintain this beautiful building.







or **PayPal** 

You don't need cash to donate

christchurchlille.fr





This festive season, we would be so grateful if you could make a donation for the life and work of our church.

Simply scan the QR code with your smartphone and follow the link.

Thank you for all you are able to



#### How to make a contactless donation



Select an amount on screen or choose your own.



When prompted, hold your card or smart phone/watch\* on the card reader at the top of the device to make your donation. To use chip and pin, insert your card in to the top of the reader.



Wait for the 'beep' and on-screen confirmation that your donation has been successfully processed.



Your donation is safe and secure. Our device is part of the Church of England's Digital Giving Rollout programme.

Thank you for your gift.









### Canva Design templates



**Poster Canva template** 



**Poster Canva template** 



**Christmas Poster Canva** template



Christmas **Poster Canva** template



Thank you for visiting St Mary's today. We are proud to be the heart of our village community, a place of peace and sanctuary, proving a space to encounter God in all walks of life.

We hope you have enjoyed your visit. If you have any questions, please contact XXXXX.



Pew card with QR code Canva template

### Ready-to-go or Word template resources



Ready-to-go
downloadable
Europe Payaz
GivingStation device
poster.pdf



Ready-to-go
downloadable
Europe SumUp Solo
device poster.pdf



A Word template for a pew card/offertory token with an EXAMPLE QR code on it.



Year in the Life of our Church

Powerpoint template (provided by Juliet)



**Link to the Word version here** 





Click on a Christmas poster image

Download image, load into Word/Paint, add your QR code, print – or just download and put separate QR code image on top?

I'll provide some more options
Contact me if you want to!



### A Year in the Life of St XXX, Anytown

Sharing God's love with our community





80 adults & 7 children worshipping family



150 Facebook followers





worshippers joining us for Christmas services



£2,000

Donations to the Ukrainian appeal



5 baptisms, 4 weddings & 7 funerals sharing key life events with our local community



28

church and community groups using our building



100 church services – in-person and on Zoom



30

community events, including the Jubilee celebrations, Christmas fayre, lunches and games evenings





### A Year in the Life of St XXX, Anytown Sharing God's love with our community

**CHURCH LOGO** 



**80 adults & 7 children** our worshipping family



**250 worshippers** joining us for Christmas services



**5 baptisms, 4 weddings & 7 funerals** sharing key life events with our community



**100 church services** in-person and on Zoom



150 Facebook followers



£2,000 donations to the Ukrainian appeal



28 church & community groups using our building



**30** community events including Coronation celebrations, Christmas fayre and lunches

THANK YOU to everyone for your support this year!

Could you help us to help others in 2026? If you would like to make a donation to our work, please scan our QR code with your mobile phone, use our card reader device or make a cash donation.



### Communications:

- Biblical generosity
- Visitor quotes
- Interview someone
- Show a video



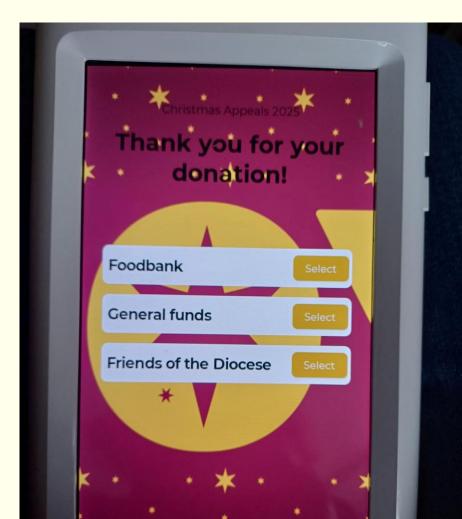
### Church and/or charity...?

And the state of t



- You can create a list...
- '50/50' split may be easier?
- Gift envelopes on a Christmas tree?





### Communications...

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- A conversation with the church leadership team...
- What giving 'mechanisms' are we going to offer?
- Are we going to do something different from normal? (Posters, Christmas screen branding. QR code in service sheets?) What are the deadlines for finalising things?
- How are we going to announce the 'offering' or 'donation' moment? Agree wording ('need' and 'how')
- What's the balance of giving vs other communications?
- Are we raising money for the church and/or charity?
- Wider messages?





# Next Steps? 'Just one thing'





### Q&A

juliet.evans@churchofengland.org





### Single gifts vs regular giving?

If you have a larger card reader device, you can now enable regular giving for card reader giving as well as online giving.

The default is 'single gift'.

There have been some recent changes, and I am not sure if they all apply to Europe or just the UK. I will get back to you.

At **Christmas**, most people just want to make a single gift and 'tap and go'.

You *can* set the device up to email receipts, capture contact details, but this may slow the flow of donations. If you find there is a queue of donors (!) you can swipe left on the device screen and click on 'fast payments' — it defaults to 'tap and go' and doesn't offer receipts/contact capture etc.









### Transaction fees?

These vary across different countries.

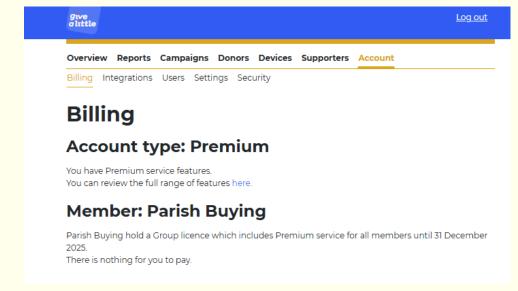
The quickest way to check is to go into your local SumUp website eg <a href="mailto:sumup.com/fr-fr/">sumup.com/fr-fr/</a>

People mentioned the fees were better than PayPal.

If you are using Give A Little you should NOT be charged any monthly fee at any stage. Your account should say 'Premium' and 'Parish Buying'. If it doesn't, contact me!











### Donation limits for SumUp?

Minimum is generally 1 Euro or equivalent.

Card reader **contactless** maximum is 1,000 Euros or equivalent

Card reader chip and pin no limit

**Online giving maximum** is 1,000 Euros, unless you have a special agreement with SumUp

Be aware though, that all giving providers do operate antifraud/anti-money-laundering policies and may stop any suspiciously high donations!









