


Victim & Survivor Charter

Endorsed by  Eden Voice Victims and Survivors Participation Group

We (DinE) Will

- Cultivate a culture of kindness, respect, and non-judgmental behaviour.
- Treat survivors as *experts* in their own experiences.
- Create space where their insights guide decision-making.
- Always ask before diving into sensitive topics.
- Allow participants to pass, step away, or disengage at any time.
- Avoid re-traumatising content or triggering scenarios without preparation.
- Recognise that survivors' time and expertise are valuable.
- Clearly explain how the input will be utilised, what decisions it will inform, and any limitations associated with Eden Voice.
- Be gentle in our language, slow in our pace, and flexible in our expectations.
- Utilise facilitators who are trained in trauma-informed practices.
- Deliver, if we promise action.
- Share outcomes and how survivor input made an impact.
- Offer multiple ways to contribute anonymously, including writing, group contributions, one-on-one interactions, and more.
- Recognise that survivor experiences are diverse; no single perspective can represent all.
- Acknowledge that strong emotions may surface - acknowledge them rather than suppressing them.
- Be honest about what is and isn't within our power to change.
- Consider physical, sensory, emotional, and technological accessibility at every step.
- Offer resources or support after the meeting, especially following intense discussions.

We (DinE) Won't

- Treat survivors as a "tick-box" exercise. Their role should be meaningful and influential.
- Expert survivors to perform trauma narratives. Their value is not dependent on disclosure.
- Use academic or legal terms that alienate or confuse. Rather, we will speak plainly and clearly.
- Make the participation group about protecting systems.