

Digital Giving Rollout

Expressions of Interest – Summer 2025

Any questions? Please contact: Juliet Evans Diocesan Fundraising Adviser Juliet.evans@churchofengland.org

Want to apply for a device? Please complete the application form here: <u>Digital Giving Rollout: Expressions of Interest</u>

About the Church of England's Digital Giving Rollout

- We live in increasingly cashless societies. Visitors to our churches often want to give, but don't carry cash. Research shows contactless gifts are 3x higher than cash gifts and online/QR code giving is significantly higher.
- The Church of England has invested a total of £1.25million for contactless card reader & online giving
 in the UK, and European chaplaincies have also benefitted from the project. We piloted the technology
 with 4 chaplaincies in 2023 and then 35x heavily subsidised 'Payaz Giving Station' devices went out to
 chaplaincies over Spring/Summer 2024. An additional 12 devices have also been funded by the
 Diocese and contributions from participating chaplaincies.
- £100,000 was given to chaplaincies through this project in 2024. Average contactless gift = £19.13. Average online gift = £40.98.
- We are open to further applications for large or small card reader devices as diocesan budget allows.
- All devices require a 'merchant provider'. The provider for all devices here is SumUp and works across Europe. Larger devices (which are listed under Option 1) also require an app called Give A Little which generates the colourful donor screens.

Digital Giving Rollout Project 2025 update

£83,000
given
January - June
2025

Key facts, figures & feedback

52 chaplaincies

have now received a large contactless giving device



It's already making a world of difference!

Income breakdown:

91% card reader gifts

9% online gifts

Average gift size:

£20.20

£43.21

card reader gift

online gift

Income per chaplaincy since the beginning of the project:



chaplaincies with digital income over £2,000

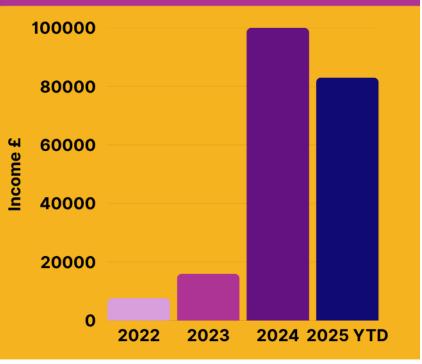


chaplaincies with digital income £500- £2,000



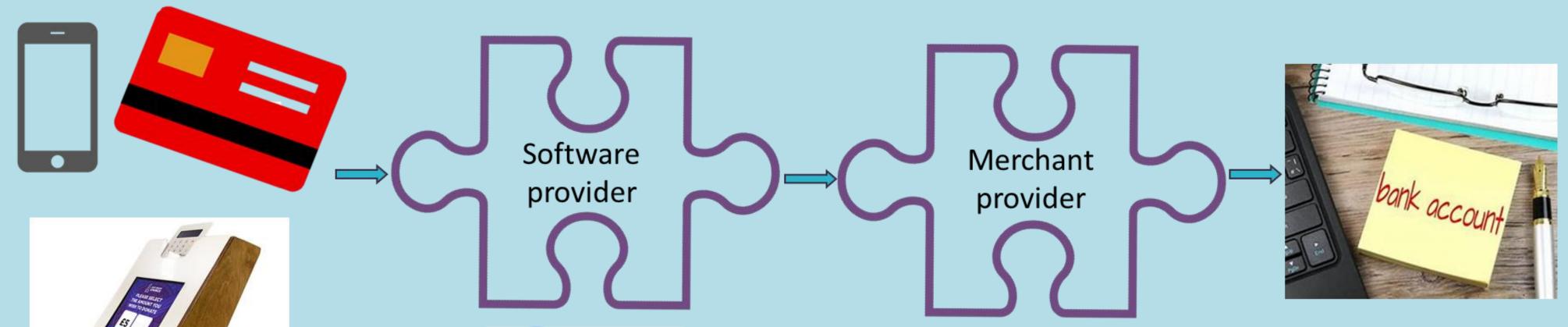
8 chaplaincies with digital income under £500

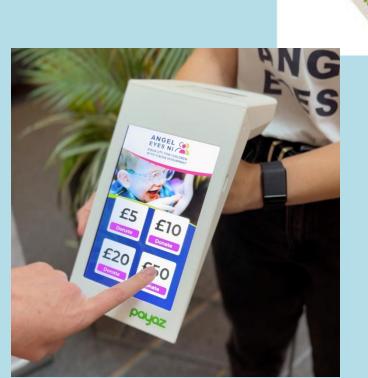
Total income from the project so far: £207,000



Data is only included from chaplaincies that have set up their digital giving through the Church of England (pilot and project data for large and smaller devices). Some chaplaincies are using other card reader devices/ online giving providers outside of the Church of England project; they have not been included. All currencies have been converted to £ Sterling.

Options 1: Payaz Giving Station & PayazGO





Give A Little provide the 'interactive donor screen experience'









Having both SumUp
AND Give A Little
means you are set up
for both card reader
AND online giving

SumUp processes the payments securely into the chaplaincy bank account



Option 1a: Payaz Giving Station

- Good for chaplaincies wanting something professional-looking and secure for 'self-service' by the donor
 who can select or choose an amount to donate
- Works with Wi-Fi or mobile* signal (*you will need a SIM card for mobile)
- SumUp and Give A Little registration required
- Order via the Diocese. Manufactured & shipped from Northern Ireland, meaning no VAT or customs issues
- Dimensions: W233mm/H300mm/D267mm. Weight: c.6kg. 10 inch screen
- Works via mains power or internal battery (up to 6 hours). Pre-installed security feature & lock cable to go
 round a table leg etc
- The card reader and tablet can be taken out of the casing and used independently if you ever need a mobile option. Screens can be customised with church photos/logos
- You can also set up online giving through the software
- Retail price incl. delivery = c.£400. The Diocese will offer a grant of 70%



NEW Option 1b: Payaz GO

- Good for chaplaincies wanting something professional-looking and portable for 'self-service' by the donor who can select or choose an amount to donate
- Works with Wi-Fi (but we will also install a one-year pre-paid EU or EEA roaming SIM card in each device, so you can use it eg outside a church building). You can then decide if you want to renew the mobile data or not. A SIM card has to be installed at the point of manufacturing as the device uses 3D casing. Note: you can't swap the SIM card to a different one at a later date because of the 3D casing.
- SumUp and Give A Little registration required
- Order via the Diocese. Manufactured & shipped from Northern Ireland, meaning no VAT or customs issues
- Dimensions: W135mm x D140mm x H310mm. Lightweight. 8 inch screen
- Works via mains power or internal battery (up to 6 hours). Pre-installed security feature. Can be held or can sit on table.
- You can also set up online giving through the software
- Retail price incl. delivery = c.£320. The Diocese will offer a grant of 70%.









Other options?

• The Payaz Giving Station and the Payaz GO models are the two main devices on offer. There are a couple of other models on the market. So, if none of the devices shown in these slides are suitable for your needs, please contact <u>Juliet Evans</u>.

Options 1: It's easy to create your 'interactive campaign screen' in Give A Little:

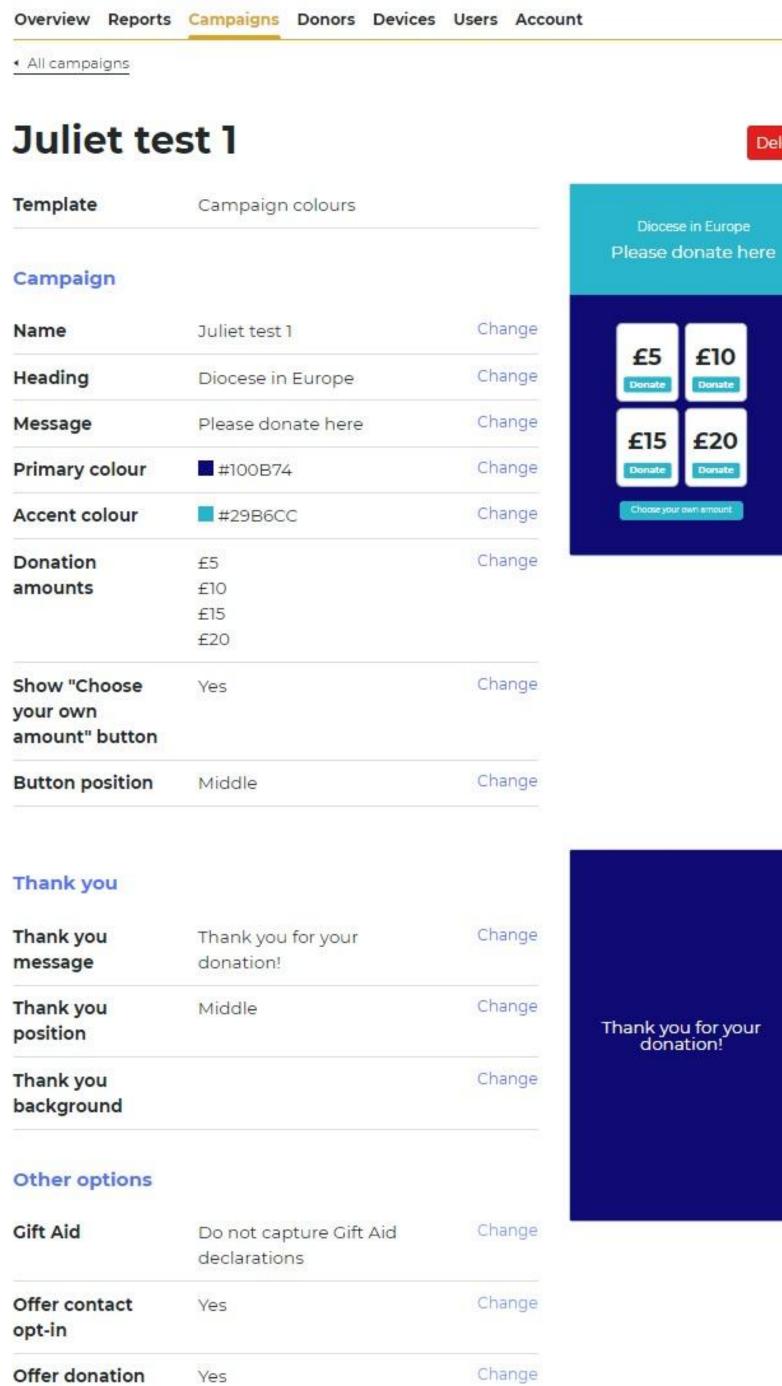
give a little
Overvi

Bottom

Show "Choose your own amount" button

NOTE: These images are from my UK diocesan account.

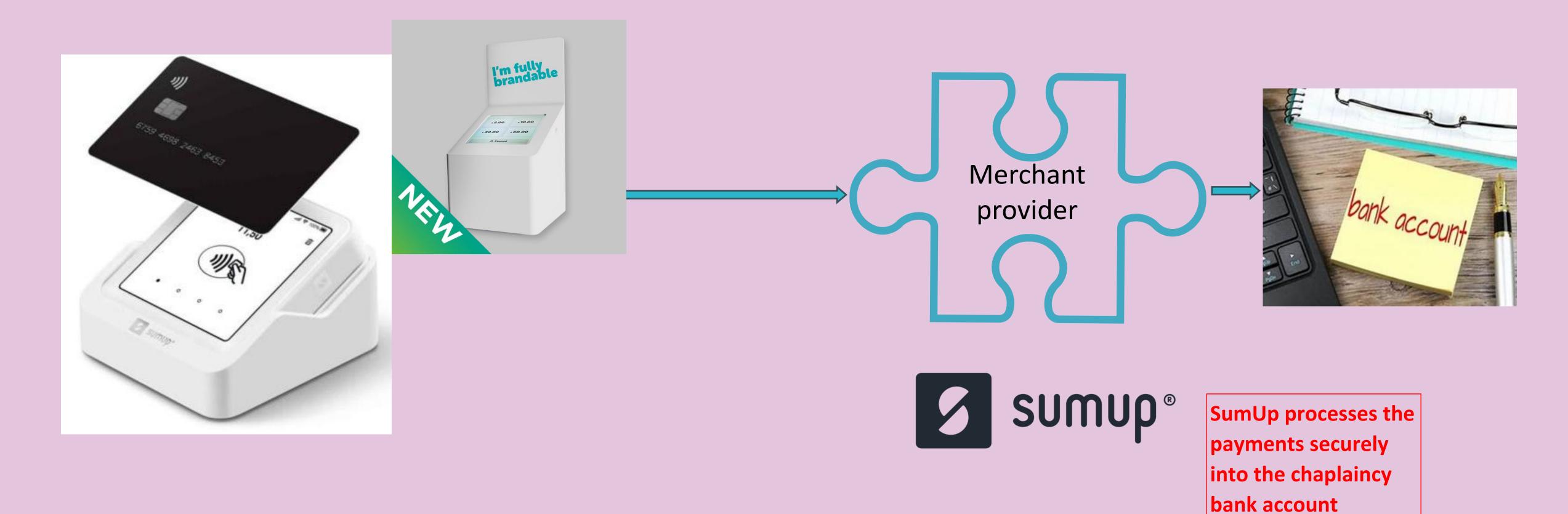
alittle	Your screens will be in your local currency.								
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£ 30				R	emove	Dona			
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Middle									



receipt

Delete

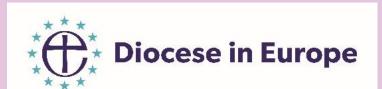
Options 2: 'SumUp only' devices: SumUp Solo & PayazTAPBOX



Alongside the larger devices, we will also be offering a small number of these smaller devices.

Option 2a: SumUp Solo Device

- Good for chaplaincies wanting 'something'; an entry-level device. Works 'out of the box' ie set up within 5 minutes.
- The device is small and not so visible. Can't really be left unattended, but would be fine if people are around. Works with Wi-Fi and also with mobile, because it comes with **free** unlimited mobile data via its own **built-in** SIM card.
- Up to 8 hours of battery life, comes with a charging station
- Only SumUp needed, not Give A Little
- You can create a QR code with SumUp
- Retail price incl. delivery = c.£70-90
- The Diocese will offer a grant of 70% towards the cost



NEW Option 2b: PayazTAPBOX

- Good for chaplaincies wanting 'something'; more visible than just the SumUp Solo
- Works with Wi-Fi, plus free unlimited mobile data with built-in SIM card
- Up to 8 hours of battery life, comes with a charging station
- You should now be able to load up to four pre-set amounts with an option for the donor to type in their own
- You can 'brand' the box. (If so, we'll get the template for you and probably easier to do that locally? TBC)
- Order via the Diocese. Manufactured & shipped from Northern Ireland, meaning no VAT or customs issues
- Only SumUp needed, not Give A Little
- Dimensions = W95mm x D105mm x H190mm.
- Retail price incl. delivery = c.£160
- The Diocese will offer a grant of 70% towards the cost





Option 3: 'DIY' set-up with SumUp & Give A Little

- Works only via Wi-Fi or mobile hotspotting
- You can also build your own version of Option 1 ie buy a SumUp Lite + tablet + secure casing if you want. Budapest did this they also rent their building.
- You buy everything via your local SumUp website and Amazon eg:
 - 1. SumUp Solo **Lite or Solo** w/ charging dock €57
 - 2. Lenovo Tab M10 (https://amzn.eu/d/aA2kCHk) €127
 - 3. Anti-theft table stand (https://amzn.eu/d/axrXBD9) €92 (Budapest chose this, because with a key it was easy to collapse the whole thing after the service to put in the closet). Or you can research a 'locpad' like this.one but check the dimensions for the tablet (Lenovo M8 or M9...?)
- The Diocese will offer a grant of 70% towards the cost



Key information for all devices

- One-off cost for the device. The only other 'cost' is the card transaction fee which is automatically deducted. Each European country sets its own transaction fee and this varies between 1.3-2.5% per donation.
- **Currently** there is **no** monthly fee for any <u>Give A Little account</u> (required for the Payaz Giving Station & PayazGO devices). The Church of England pays and we anticipate this will continue for a while but I can talk you through what it might be if things ever change...
- Payment methods accepted = GooglePay, ApplePay, Visa, Maestro, American Express, Diners, V Pay, JCB.
- Registering for SumUp does require work (it's like opening a new bank account).
- Note: Each SumUp registration account can only be linked to one bank account. But you can have multiple devices
 operating from one SumUp registration account. And multiple 'campaigns' eg general giving, roof appeal etc with clear
 reporting.
- Donations in **local currency** to the chaplaincy's **local bank account**.
- Clear donations and bank payment information for treasurers.
- Issues a generic email receipt to the donor if they want this.
- The SumUp/Give A Little Option 1 devices means you can also use the technology for both contactless AND online giving.



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Next steps:

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